

## DPScloud: Client Install for Windows Desktop

Navigate to the following website:

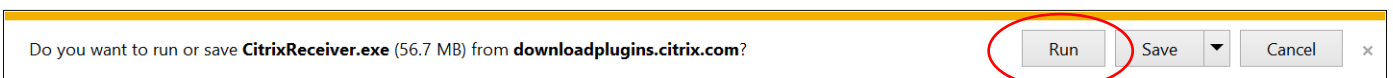
<http://install.dpscloud.com>

Locate *Citrix Receiver (exe)* and click the download link. The file will download, when prompted run the CitrixReceiver.exe

Note: The message may vary depending on the web browser you're using:

**Internet Explorer**

Click run to download and start the installer.



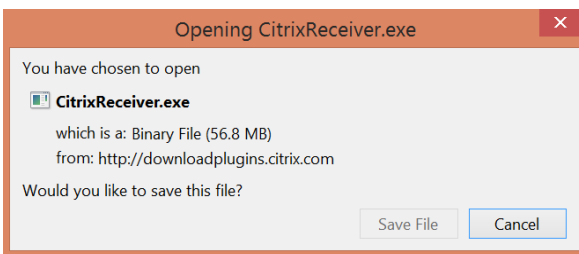
**Google Chrome**

The file will download, once completed click the following to start the installer.



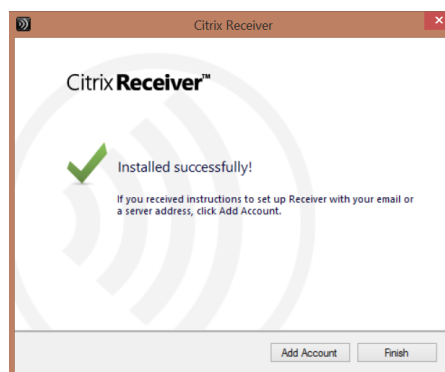
**Firefox**

Click Save File and save to a suitable location and run the file.



Note: If you have Windows User Account Control enabled you will get an additional prompt, answer yes.

The Citrix Receiver Setup will start, click *Next* and then accept the license agreement. Click *Install* to begin the Citrix Receiver installation.



Once complete, click Finish - you do not need to add an account.

## Configuring the browser

Navigate to one of the following connections and login with your credentials:

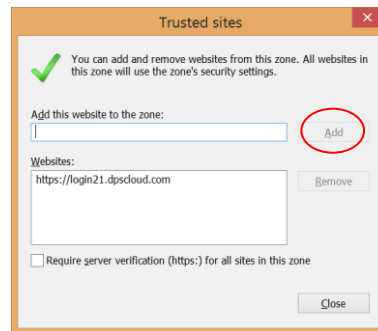
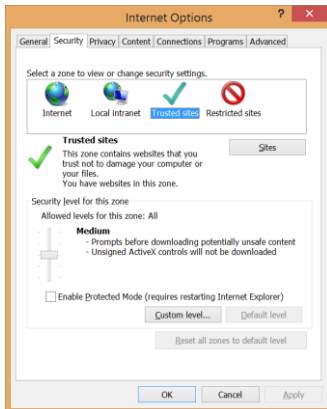
<https://login21.dpscloud.com>, <https://login22.dpscloud.com>





Depending on your browser, you will need to change the following settings:

### **Internet Explorer**

Click Settings – Internet Options and then the Security tab. Click the Sites button and add the domain to trusted sites.

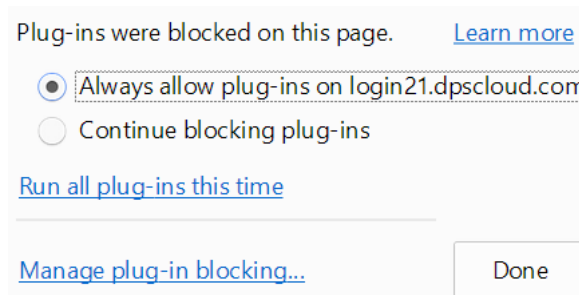


### **Google Chrome**

Click the desktop icon  to launch the desktop, a prompt will appear stating the plugin is blocked. Click the  icon to the right of the address bar:



Select *Always allow plug-ins on loginxx.dpscloud.com* and click done. The desktop should now launch and the Citrix plugin will be allowed in the future.



### **Firefox**

No additional requirements are necessary for Firefox.